NEW Things to Know Before Traveling to RDC in 2021

Staggered Arrival Days

To ensure we have the proper time to safely complete cottage turnovers, there will be staggered arrival days for each side of Camp.

Deephaven guests will arrive and depart on **Saturday**. **Rockywold** guests will arrive and depart on **Sunday**.

Adjusted Arrival and Departure Times

To allow staff enough time to properly clean and sanitize lodging accommodations, **check-in is after 5 p.m.** and **check-out is no later than 10 a.m.** Arriving guests should not enter their accommodations before their Point Person registers at the office.



hoto by Lucy Moore

Point Person

We are asking for a **Point Person** from each cottage and email addresses and phone numbers for all guests over 18 years of age. Both will be used for communicating important information and contact tracing if necessary. A Guest Contact Form is available at **RDCsquam.com**.

Camp Offices

The office staff will be placing top priority on creating a safe and healthy environment for everyone. A staff member will contact guests prior to their arrival, by email or phone, to confirm their guest list and requests. We ask that only the **Point Person** for each cottage enter the office to check-in and check-out. During your stay, please limit your visits to the office and contact us by phone or through email for any questions or requests. Your Point Person may pick up your bill after 4 p.m. on the day before your departure.

Dining

NEW for this year, we will be providing a variety of grilled and cold food options on the **Ball Field** for **breakfast**, **lunch**, and **dinner**. Covered seating, picnic tables and chairs will also be provided. There will be no assigned mealtimes for this location. Please see that young children are supervised at all times by an adult.

Breakfast and **dinner** will be a take-out buffet served by our staff in the **Rockywold Dining Hall** with **lunch** served in the **Deephaven Dining Hall**. Limited seating will only be available for guests with mobility issues. This will allow our staff additional time to sanitize between meals. We will be offering two separate mealtimes for breakfast, lunch and dinner. Guests will be asked to choose their mealtimes when their reservation is made. We ask that guests adhere to these mealtimes to assist us in maintaining the physical distance guidelines.

Housekeeping

In efforts to follow proper physical distancing, daily services will not be offered. We will be adhering to the Center for Disease Control (CDC) recommendations and focusing on appropriate cleaning and disinfecting protocols. Our housekeepers will be trained in enhanced cleaning routines and methods. The cottage will be fully stocked and additional items can be requested by contacting the Camp Office. Guests will be asked to separate used sheets and towels upon departure and bag them using the green nylon bags that will be provided. Linen bags can be left inside the cottage.

Safety

RDC has prided itself on maintaining its long-lived traditions for 123 years and we understand the difficulty in adjusting to change in a place that is so familiar, but health and safety are our highest priorities. We kindly ask that all our guests have patience and understanding in observing the new safety protocols at Camp and respect the health of our community.

These policies are based on the current guidance from the CDC and the State of New Hampshire. Please understand that these guidelines may evolve throughout the season to address any changes in federal and state recommendations. We request that everyone observe the following guidelines below.

Liability Waiver: All guests will be required to sign a Liability Waiver upon arrival. You may review this document at **RDCsquam.com** and current New Hampshire State guidelines at **visitnh.gov/know-before-you-go**.

Symptoms Screening: All guests will be required to sign a Symptoms Screening upon arrival. Please monitor your health daily and be alert for any symptoms related to COVID-19. A list of symptoms will be located in each cottage. Do not come to Camp if you have any symptoms prior to your arrival. You can review the list of symptoms at **cdc.gov/screening**. If symptoms develop while at Camp, isolate and notify Camp management immediately. Phone numbers can be found in RDC's Guest Manual.

Physical Distancing: RDC asks that all guests respectfully practice physical distancing, both indoors and outdoors, by keeping at least six feet apart from guests that are not part of their family group or staying in the same cottage.

Hand Hygiene: All guests should practice excellent hand hygiene while at Camp. This is especially important before entering common areas or the dining halls. Additional hand sanitizing stations will be placed throughout Camp. All high-touch and high-traffic areas will be sanitized frequently following CDC recommendations.

Limited Building Capacity: To ensure proper physical distancing, RDC's indoor common areas will have limited capacity. Please observe signs and floor markings when entering buildings. If you don't know, just ask!



Personal Protective Equipment: Masks, gloves, disinfectants and hand sanitizers will be available upon request; however, we ask that guests bring a personal supply to last the duration of their stay.

Face Coverings: Out of respect for our unvaccinated guests, especially children, we ask all guests and staff to wear masks in shared indoor common areas.

You can check for updates on our website at **RDCsquam.com**. If we can be of further assistance prior to your stay, please don't hesitate to give us a call at 603-968-3313.

We look forward to having you with us this summer!

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