

RDC GUEST INFORMATION MANUAL



Rockywold-Deephaven Camps, Inc.

RDC Guests,

Welcome to Rockywold-Deephaven Camps. We are very happy to have you join us this season and promise to do our best to help make your time here as satisfying as it can be.

In an effort to better inform you of Camp activities and procedures, we have developed this manual. We hope you, your family and friends will take the time to become aware of its contents and use the manual as a quick reference to answer questions you may have. Please pay particular attention to the sections on Dining Information, Emergency Procedures, and Boating Safety.

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On behalf of all the staff at RDC, we hope you have a wonderful vacation. If we can be of any assistance to you during your stay please do not hesitate to call upon us.

Sincerely,

John Jurczynski & Kathy Wheeler
RDC Co-Managers

RDC Guest Information Manual
RDC 2011 STAFF LIST

| | | Years @ | | | | Years @ | |
|----------------------|-------------------|---------|-----------------|---------------------|-----------------|---------|--------------------|
| FOOD SERVICE | POSITION | RDC | HOME | FOOD SERVICE | POSITION | RDC | HOME |
| Ed Baribault | Food Service Dir. | 11 | Antrim, NH | Zuzana Fejksova | Wait/Dish Staff | 1 | Czech Republic |
| Donna Hambleton | Chef Manager | 1 | Franklin, NH | Veronika Trstenska | Wait/Dish Staff | 1 | Slovakia |
| Ben Shanahan | Chef Manager | 8 | Plymouth, NH | Barbora Zemanova | Wait/Dish Staff | 1 | Czech Republic |
| Lynn Davis | DR Manager | 3 | Plymouth, NH | Vajk Limbacher | Wait/Dish Staff | 1 | Hungary |
| Patrick Royal | DR Manager | 1 | Worcester, MA | Karol Vlk | Wait/Dish Staff | 1 | Slovakia |
| Rich Fisk | Baker | 1 | Nashua, NH | Silvia Holokacova | Wait/Dish Staff | 1 | Slovakia |
| Gabriel Bucsi | Cook | 4 | Hungary | Anush Pogosyan | Wait/Dish Staff | 1 | Russia |
| Chad Lowell - Kaza | Cook | 3 | Plymouth, NH | Pavel Smakhtin | Wait/Dish Staff | 1 | Russia |
| Damien Harrison | Cook | 1 | New London, NH | | | | |
| Ashton Gray | Cook | 1 | Portland, ME | | | | |
| Fran Andritsakis | Cook | 1 | Deerfield, NH | STOREKHEPER | | | |
| Billy Joyce | Cook | 1 | Laconia, NH | Zuzana Korcova | Storekeeper | 2 | Slovakia |
| Jayne Larachelle | Salad/Utility | 3 | Mason, NH | | | | |
| Cheryl Landroche | Salad/Utility | 1 | Ashland, NH | MAINTENANCE | | | |
| Maarten Denhartog | Receiver | 9 | Plymouth, NH | Bill Sharkey | Maintenance | 8 | Moultonborough, NH |
| Angelina Starkova | Wait/Dish Staff | 2 | Russia | Doug Adams | Maintenance | 7 | Holderness, NH |
| Tatiana Mamotova | Wait/Dish Staff | 2 | Russia | Jon Spence | Maintenance | 4 | Holderness, NH |
| Petra Czingisszer | Wait/Dish Staff | 2 | Hungary | Norm Spencer | Maintenance | 4 | Plymouth, NH |
| Nora Szabo | Wait/Dish Staff | 2 | Hungary | | | | |
| Mark Krausz | Wait/Dish Staff | 2 | Hungary | | | | |
| Mate Steiner | Wait/Dish Staff | 2 | Hungary | OUTSIDE CREW | | | |
| Zolton Rodak | Wait/Dish Staff | 2 | Hungary | Jakub Macak | Outside Crew | 5 | Czech Republic |
| Szilard Jani | Wait/Dish Staff | 2 | Hungary | Robert Kiss | Outside Crew | 5 | Hungary |
| Alexander Buzhinskiy | Wait/Dish Staff | 1 | Russia | Mac McComos | Outside Crew | 5 | Holderness, NH |
| Lubov Merezhko | Wait/Dish Staff | 1 | Russia | Alex Chelstowski | Outside Crew | 2 | Keene, NH |
| Alina Sorokovkina | Wait/Dish Staff | 1 | Russia | Michal Kolarik | Outside Crew | 2 | Slovakia |
| Sian Riebe | Wait/Dish Staff | 1 | Hong Kong | Lukas Bartovic | Outside Crew | 2 | Slovakia |
| Nathan Dibble | Wait/Dish Staff | 1 | Liberty Twp. OH | Ben Estus | Outside Crew | 8 | Houston, TX |
| Zsafia Petik | Wait/Dish Staff | 1 | Hungary | Brendan Riebe | Outside Crew | 2 | Hong Kong |
| Lilla Kalman | Wait/Dish Staff | 1 | Hungary | Lowell Cook | Outside Crew | 3 | Alpharetta, GA |
| Sarah Caswell | Wait/Dish Staff | 1 | Pennington, NJ | | | | |
| Keenan Grady | Wait/Dish Staff | 1 | Lake Oswego, OR | | | | |
| Aleksandra Gorokhova | Wait/Dish Staff | 1 | Czech/Russia | CAMP DRIVER | | | |
| Otabek Abdullaev | Wait/Dish Staff | 1 | Uzbekistan | Brandon McCullough | Driver | 2 | Taylorville, UT |
| Katarina Sasinkova | Wait/Dish Staff | 1 | Slovakia | | | | |
| Eva Pilova | Wait/Dish Staff | 1 | Slovakia | | | | |
| Andrea Holokacova | Wait/Dish Staff | 1 | Slovakia | | | | |

RDC Guest Information Manual
RDC 2011 STAFF LIST

| | | Years (t) | | | | Years (t) | |
|-----------------------|-----------------|-----------|------------------|----------------------|-------------------|-----------|-------------------|
| ADMINISTRATION | POSITION | RDC | HOME | HOUSEKEEPERS | POSITION | RDC | HOME |
| John Jurczynski | Co-General Mgr. | 22 | Holderness, NH | Annie Krom | Director | 8 | Tuftonboro, NH |
| Kathy Wheeler | Co-General Mgr. | 22 | Holderness, NH | Basia Kasprzyk | Housekeeping | 4 | Black Diamond, WA |
| Ann Rampulla | Finance/HR Mgr. | 19 | New Hampton, NH | Daria Vasina | Housekeeping | 3 | Russia |
| Becky Frost | Office Mgr. | 19 | Holderness, NH | Jack Walaszkiwicz | Housekeeping | 2 | Poland |
| | | | | Kate Spudowska | Housekeeping | 2 | Poland |
| OFFICE | | | | Mohirjon Alijonov | Housekeeping | 2 | Uzbekistan |
| Annie Eddy | Office | 2 | Deep River, CT | Robin Estus | Housekeeping | 3 | Houston, TX |
| Eszter Simon | Office | 2 | Hungary | Gyorgi Uzonyi | Housekeeping | 3 | Hungary |
| Veronika Bila | Office | 3 | Czech Republic | Kateryna Shevliakova | Housekeeping | 5 | Ukraine |
| Margaret Rodgers | Office | 1 | Falls Church, VA | Peter McGalliard | Housekeeping | 2 | North Haven, CT |
| Anna Swigart | Office | 1 | Taylorville, UT | Anita Darotsi | Housekeeping | 4 | Hungary |
| Isabel Smith | Office | 1 | Snadwich, NH | Kristina Ivanova | Housekeeping | 2 | Slovakia |
| | | | | Joey Mette | Housekeeping | 1 | Pacific, MO |
| REC. COMMITTEE | | | | Alisa Mitroshina | Housekeeping | 1 | Russia |
| Claire McCahan | Rec Committee | 5 | Plymouth, NH | Anisa Murtazina | Housekeeping | 1 | Russia |
| Robert Reid Kay | Rec Committee | 2 | Hong Kong | Olga Malysheva | Housekeeping | 1 | Russia |
| Lily Bennett | Rec Committee | 2 | New London, CT | Margarita Erkina | Housekeeping | 1 | Russia |
| Emily Hamilton | Rec Committee | 2 | Ridgewood, NJ | Yulia Polikarpove | Housekeeping | 1 | Russia |
| Molly McCahan | Rec Committee | 2 | Plymouth, NH | Inga Vyal | Housekeeping | 1 | Russia |
| Katherine Williford | Rec Committee | 2 | Raliegh, NC | Alina Saltyk | Housekeeping | 1 | Russia |
| | | | | Marie Nyah | Housekeeping | 1 | Russia |
| | | | | Ayna Shaykhtudinova | Housekeeping | 1 | Russia |
| | | | | Tamchy Galimova | Housekeeping | 1 | Russia |
| WEE CAMPERS | | | | Klaudia Jochmanova | Housekeeping | 1 | Slovakia |
| Jill Miller | Wee Camper Dir. | 11 | Plymouth, NH | Tom Griffin | Housekeeping | 1 | Portsmouth, NH |
| Jen Greene | Wee Camp/Zodiac | 8 | New Hampton, NH | Michaela Hametova | Housekeeping | 1 | Czech Republic |
| Liesl Miller | Wee Camp | 3 | Plymouth, NH | Emma Rapperport | Housekeeping | 1 | Palo Alto, CA |
| Hannah Crowell | Wee Camp | 2 | Plymouth, NH | Denisa Raudova | Housekeeping | 1 | Czech Republic |
| Jana Macikova | Wee Camp/Zodiac | 4 | Slovakia | Marketa Vancurova | Housekeeping | 1 | Czech Republic |
| Maggie Merrill | Wee Camp/Zodiac | 1 | Weston, MA | Hilola Mirzaeva | Housekeeping | 1 | Uzbekistan |
| | | | | | | | |
| | | | | | | | |
| LAUNDRY | | | | HARBORMASTER | | | |
| Nieves Greene | Laundry | 11 | New Hampton, NH | Eric Morse | Harbormaster | 7 | Sandwich, NH |
| Stanislava Ivanova | Laundry | 2 | Slovakia | Ryan Grady | Ast. Harbormaster | 3 | Lake Oswego, OR |
| Nodir Alijonov | Laundry | 1 | Uzbekistan | Martin Banas | Ast. Harbormaster | 2 | Czech Republic |



Rockywold-Deephaven Camps, Inc.

STATEMENT OF PURPOSE

RDC's Purpose

RDC's purpose is to serve as a vacation community where people of all ages can enjoy the company of family and friends, and refresh their minds and bodies in a place of great natural beauty. The Camps seek to maintain a simple but comfortable environment which values continuity and lasting friendships but welcomes newcomers and promotes diversity.

Guiding Principles for RDC's Leadership

To fulfill this purpose, RDC must preserve the essence of what has made the place unique, especially the extraordinary natural setting. The Camps must practice responsible stewardship of our lands and watershed and show leadership in the region's social and environmental affairs. We must also continue to be a responsive enterprise, seeking continually to improve services and facilities to meet the needs of our community through the careful and sensitive adaptation of traditional operations. We must ensure that persons of all backgrounds who cherish nature can find enrichment on our shores, in a place where coming together and being alone are equally respected.

To uphold these principles, the Board of Directors of RDC, management and staff must maintain a balance among the interests of four constituencies:

- * Our guests, by providing reasonably priced vacations that reflect quality without pretense, simple but comfortable facilities and a competent and friendly staff.
- * Our investors, by sustaining shareholder value - both monetary and non-monetary: monetary value through prudent fiscal management; and non-monetary value through enhancing shareholder enjoyment of and participation in the institution, thereby strengthening commitment to the purpose of RDC.
- * Our staff and summer employees by providing competent leadership, good working conditions and fair wages.
- * The Town of Holderness, as well as other Squam Lakes communities, by actively working with public and private organizations and individuals in pursuit of objectives for the Squam Lakes environment which are compatible with those of RDC.

GENERAL CAMP INFORMATION

Welcome to Rockywold-Deephaven Camps, Inc. The following is a list of general camp information that may be useful during your stay at RDC. We appreciate your cooperation.

ALCOHOL: Alcohol is not allowed in the dining rooms or other public areas. Alcohol is permitted inside cottages and at guest docks only. Please, no glass containers on or near the water. New Hampshire legal drinking age is 21.

BABYSITTING: If you are in need of a babysitter, contact your housekeeper or fill out a babysitting slip and post it on the bulletin board in each office to see if an off-duty staff person will be available.

BICYCLING: While we encourage our guests to walk or bicycle in place of driving whenever possible on camp property, we expect our bicycling guests and employees to be considerate of pedestrians (walkers or runners) by following these guidelines: 1) pedestrians always have the right of way, 2) slow down when approaching pedestrians, or any group of people, and 3) please be courteous when passing a pedestrian or bicyclist. Bicyclists should also obey NH traffic laws, avoid reckless behavior and wear a helmet (especially children).

CAMP PROPERTY: Please respect camp property. Blankets and furniture cushions are for indoor use only. Boat cushions and life jackets are to remain in the boats. Towels should not be used for washing or wiping down cars or boats. The laundry has rags for this purpose.

CELL PHONE & COMPUTER USE: To help maintain the natural character and peaceful nature of the camps, please do not use cell phones in public areas (areas where other guests can hear your conversation; e.g., camp dining halls, libraries, on docks, etc.). Computer use, with the volume turned off, is allowed in most public areas with the exception of camp dining halls.

CHURCH SERVICES: RDC provides transportation to and from Church Island every Sunday morning. In the case of adverse weather, services will be held in the Playhouse. The Manager will notify the offices of any change in location by 8:30 a.m.

BOAT DEPARTURES: Rockywold Dock: Even Dates at 9:30 a.m.; Odd Dates at 10 a.m.
Deephaven Dock: Even Dates at 10 a.m.; Odd Dates at 9:30 a.m.

For more information, review the enclosed Chocorua Island Chapel brochure.

FLASHLIGHTS: It can be very difficult to find your way around Camp after dark; therefore, be sure to carry a flashlight. Flashlights can be purchased at Zodiac (map #47).

GRATUITIES: Employees are paid with the understanding that gratuities are not required. However, guests who wish to reward exceptional service may do so at the appropriate camp office.

ICE MACHINES: Every cottage has an ice box containing ice harvested from the lake. This ice is to be used for refrigeration purposes only. *Lake ice is not to be used for consumption.* Guests and employees are to use processed ice cubes for consumption. Ice machines are located outside each dining room. Ice buckets are provided in each cottage and at the housekeeping buildings (Rockywold map #33, Deephaven map #64).

(General Camp Info. Continued)

LAUNDRY: If you need your personal laundry done, please talk to your housekeeper or inquire at the laundry building (map #114). Laundry service is available Monday through Friday only. The charge for laundry is \$1.35 per pound with a three pound minimum. Charges will be added to your bill. For those who would like to do their own personal laundry, we have a coin operated facility at the laundry. RDC cannot be responsible for lost or misplaced items.

OUTSIDE CREW AND MAINTENANCE: The Outside Crew supplies wood and ice to each cottage as needed. If you have any special maintenance requests, please contact the office.

PERSONAL VALUABLES: Guests are responsible for their own property. We encourage guests to leave valuables at home; however, should you need to temporarily store a "small" valuable possession, a safe is available at each Camp office.

PETS: Pets are not allowed.

QUIET HOURS: Many of our guests come to RDC to experience a peaceful and relaxing environment, and because many guests have children who go to bed quite early and take frequent naps, it is very important that all guests observe quiet hours between 10 p.m. and 8 a.m. and between 2 p.m. and 3 p.m. On calm nights even casual conversations can be heard across the lake. Therefore, be mindful of the volume at which you speak during the above hours.

RAILINGS: Many of RDC's railings were built years ago out of materials grown on the property. Most were built to maintain RDC's rustic turn-of-the century character. These railings are not intended to support a great deal of weight, but instead are intended to add to the natural character of the property. Therefore, PLEASE DO NOT SIT OR LEAN ON CAMP RAILINGS.

RECYCLING: Each cottage has two trash receptacles; one for recyclable materials and one for trash. A list of recyclable items is posted in your cottage.

SEPTIC SYSTEM: The camp septic system has a warning alarm to advise of possible problems. If a bell rings continuously near your cottage, please notify the office. If it rings after office hours call 968-3606 or notify the night watch person.

STORE & GAME ROOM (ZODIAC): The Camp Store and the game room called "Zodiac" provide a wide variety of items for sale. Both are open from mid-June until early September. The Camp Store, located behind the Playhouse (map #48) is open Sunday and Thursday from 9 a.m. to 12:30 p.m.; Monday, Tuesday, Wednesday and Friday from 9 a.m. to 4 p.m. (*closed during the guest lunch hour*); Saturday 8 a.m. to 10 a.m. The store offers clothing and gift items. In addition to having a game room with three ping pong tables and a pool table, at Zodiac you can also: rent mountain bicycles, purchase fishing bait, snacks, sundries and rainy day crafts. Zodiac (map #47), located next to the Rec. Hall, is open Saturday from 7 p.m. to 10 p.m.; Sunday from 2 p.m. to 10 p.m. (*closed during the guest dinner hour*); and Monday through Friday from 9 a.m. to 12:30 p.m., and 3 p.m. to 10 p.m. (*closed during the guest dinner hour*).

(General Camp Info. Continued)

TODDLER PLAYROOMS: RDC's Toddler Playrooms are a wonderful rainy day alternative for children ages five and under, and a good place for the little ones to release some energy before and after meals. The Toddler Playrooms are located at the Sap House (map #38) in Rockywold and at the Deephaven Office (map #93) in Deephaven. Playroom hours are from 8 a.m. to 8:00 p.m. Toddlers must be accompanied by an adult.

TOWEL POLICY: To help protect our environment by using less water, detergent and energy, and to improve the efficiency of our housekeeping operations, we ask our guests to practice the following procedures: *If you intend to use a towel more than once, please leave it on a hook or towel rack. If you would like your towel replaced just leave it on the floor before housekeeping arrives for your accommodation's daily service.* (Please do not leave RDC towels in boats or on docks.)

TRAILS: When walking around camp at night be sure to carry a *flashlight* and stay on the trails or roads. Maps and trail guides detailing local hiking trails are available at the Zodiac Store (map #47) and at both the Rockywold and Deephaven Offices.

VEHICLE USE & PARKING: To enhance the natural character of our environment at RDC, and to reduce the risk of accident, vehicles should be parked in designated parking areas. Parking is restricted in the following areas:

- * between the Deephaven Office and the Long House
- * between the Rockywold Office and Greenwood Lodge
- * the road between Haskell and Ardenwood cottages

Specific instructions will be given to guests upon arrival. Guests with special needs will be provided permits to park in these areas, while others will be asked to park in designated areas except for temporary access to unload and pick-up.

We also encourage our guests to walk or bicycle in place of driving whenever possible. Car use is generally unnecessary at RDC since most activities are within comfortable walking or bicycling distance for able-bodied individuals. We ask those who must drive to do so with caution and at a speed less than 5 mph.

WADING AREAS: Each camp has a small wading area for young children. These areas are appropriate for toddlers and beginning swimmers with adult supervision. The wading area in Rockywold is located to the west of the main dock. The wading area in Deephaven (Mother's Beach) is located between Point of View and Eldorado. Please be advised that RDC does not have lifeguards. "Swimming is at your own risk."

WIRELESS INTERNET ACCESS: For guests who bring their own computers with wireless capability, wireless internet access is available at most of our guest accommodations. If your particular accommodation does not have access, the Ma Bell facilities in both Rockywold and Deephaven Camps can be used for wireless access.

For faster service, it is very important that guests and staff do not take part in peer to peer file sharing. Please refrain from downloading music and videos during your stay.

OFFICE INFORMATION

REGISTRATION: For safety and emergency purposes, it is very important for you and all of your guests to register at the office immediately upon arrival. Do not go to your lodging facility before registering at the office. To ensure that accommodations are thoroughly cleaned and in order, we must strictly enforce guest arrival and departure times.

- * **Check-in time:** arrive no sooner than 4:00 p.m.
- * **Check-out time:** depart no later than 11:00 a.m.

***Important Note:** The practice of moving into a cottage or lodge room before it has been completely turned-over makes it impossible for staff to thoroughly clean and disinfect that facility. This practice increases the potential for the spread of infectious diseases. Therefore, please register at the office immediately upon arrival to find out if your accommodation has been prepared for your arrival.*

HOURS: From mid-June through Labor Day, both the Rockywold and Deephaven Offices are open seven days a week from 8:00 a.m. to 8:30 p.m. During early and late season, office hours are reduced somewhat but posted at each office.

MESSAGES: Messages will be delivered to your dining room table and your mailbox in the office. Please check your mail box regularly. Also, make sure that your guest(s) have been registered at the office.

***Important Note:** We cannot give messages to guests if we do not know they are here. For the convenience of your guests, and in the event of an emergency, it is extremely important that all guests and visitors register at either the Rockywold or Deephaven offices upon arrival.*

TELEPHONE & FAX INFORMATION:

- * Rockywold-Deephaven Camps Main Number (603)-968-3313
- * After Office Hours Emergency Numbers (603)-968-3606 and (603)-968-3836
- * Fax Number for the Rockywold Office (603)-968-3613
- * Fax Number for the Deephaven Office (603)-968-3604
- * Fax Number for the Main Office/Roswell (603)-968-3438
- * *The charge for sending a fax is: \$5.00 for the first page, \$.25 for each additional page. The price may be higher for an overseas fax, inquire at office. There is no charge for receiving a fax, except for faxes in excess of 10 pages. These multiple page faxes will be billed at \$.10 per page.*

PAY PHONES:

Rockywold-Deephaven Camps have standard pay telephones and credit card operated phones. These phones are located in small buildings named "MA BELL". The Rockywold Ma Bell is #40 on the camp map and the Deephaven Ma Bell is #93A on the camp map.

(Office Information Continued)

BILLING: Except for nightly lodge accommodations, Rockywold-Deephaven operates on a Saturday - to - Saturday, one-week billing schedule. All bills are ready on Friday evening. We ask that any questions regarding meal and overnight overages be discussed with the office by Thursday evening.

BOAT & BICYCLE RENTALS: Boat rentals are to be arranged through the office. Bicycle Rentals are arranged at Zodiac (Map #47). All rentals have limited availability. Weekly boat rentals may be reserved prior to your arrival. Daily rentals may be requested upon your arrival and will be provided if available. Weekly and daily bicycle rentals are available after 7 p.m. on Saturdays. For prices and more information please refer to the BOATING INFORMATION section of this manual (page 14).

CREDIT CARDS are not accepted. Payment by cash or check only. Checks up to \$100 may be cashed at the office.

ISLAND USE: Reservations for the use of RDC managed islands are to be made through either camp office upon your arrival (after 4 p.m. on Saturday). At this time, please check with our Office Staff for availability. Island reservations cannot be made prior to arrival. During peak time periods, only one island reservation can be made per cottage, per week.

MAIL: Mailboxes for outgoing mail are located inside both the Rockywold and Deephaven offices. Outgoing mail is taken to the Holderness Post Office daily. Incoming mail is distributed to guest mailboxes in each office by late afternoon. Stamps and envelopes are for sale at each office.

NEWSPAPERS must be ordered at least "one week" prior to your arrival and are billed at their published rates. From mid-June through Labor Day you may reserve the Boston Globe, USA Today, The New York Times and The Wall Street Journal.

N.H. FISHING LICENSES can be purchased on-line at www.wildlife.state.nh.us/Fishing/fishing.htm. Be sure to review the enclosed New Hampshire Freshwater Fishing Digest before fishing.

WIRELESS INTERNET ACCESS: For guests who bring their own computers with wireless capability, wireless internet access is available at most of our guest accommodations. If your particular accommodation does not have access, the Ma Bell facilities in both Rockywold and Deephaven Camps can be used for wireless access.

For faster service, it is very important that guests and staff do not take part in peer to peer file sharing. Please refrain from downloading music and videos during your stay.

DINING INFORMATION

FULL AMERICAN PLAN

This plan includes breakfast, lunch, dinner and overnight accommodations at a predetermined rate for the occupancy of that unit. It covers meals for the number of persons for which your cottage is rated. If your guests exceed the basic rate number, you are responsible for their meals and overnights. There is no credit given for meals eaten elsewhere, or for overages if under occupied at various times.

MEAL HOURS (Mid-June through Labor Day)

| <u>DAILY</u> | <u>(Monday - Saturday)</u> | | <u>SUNDAYS</u> |
|--------------|----------------------------|-----------|-------------------|
| Breakfast | 8:00 to 9:00 a.m. | Breakfast | 8:00 to 9:00 a.m. |
| Lunch | 12:30 to 1:30 p.m. | Dinner | 1:00 to 2:00 p.m. |
| Dinner | 6:00 to 7:00 p.m. | Supper | 6:00 to 7:00 p.m. |

Be sure to arrive for meals during the times indicated above. Food is not available after these times. Early and late season meal times will be announced or posted if different from the times listed above.

SUPERVISION OF CHILDREN

Please see that young children are supervised at all times and accompanied by an adult at all food and beverage serving areas. To prevent the spread of infectious diseases, it is extremely important that children and adults wash their hands frequently, but especially before and after every meal. Be aware of the hazards present in the dining rooms; hot steam tables, waffle makers and coffee urns, sharp utensils, swinging kitchen doors, etc. Absolutely no running. Noisy or out-of-control children should be taken from the dining area so that all guests may enjoy their meals. We encourage guests with very young children to consider eating meals during the first half of the meal hour. *(Employee meals are served in Rockywold, therefore, Rockywold guests also have the option of eating during our employee meal times, which for most of the season are 1/2 hour earlier than the regular guest meal hours.)*

DRESS CODE

Over the last several decades, the dining room dress code has become more and more relaxed in keeping with general trends in society. Most guests have appreciated the greater informality, but recently there have been occasions when the level of casualness has, in the minds of many guests, become too great. We would like to remind all of our guests of the RDC dress code and ask for your cooperation in following these simple guidelines:

No caps, tank tops, bathing suits or bare feet at any meal. Casual sportswear is acceptable for breakfast and lunch but more appropriate dress is recommended for dinner (non-athletic shorts, pants, collared shirt for men; dresses, skirts, pants, non-athletic shorts for women).

(Dining Information Continued)

ALL-CAMP COOKOUT

Weather permitting, Wednesday lunch is the meal designated for our weekly all-camp barbecue on the ballfield. Food is served on the ballfield from 12:30 to 1:30 p.m. RDC provides blankets and benches for picnic style seating, however some guests are more comfortable bringing their own folding chairs.

BAG LUNCHESES

If you are planning an extended hike or a day trip, bag lunches may be substituted for the lunch meal if food service is notified at least a day in advance. Request forms for bag lunches are available at the dining rooms and offices. Bag lunches are not available on Sundays.

SEATING

Each family is assigned their own table for the duration of their stay. Tables are usually designated with a name tag for the family member who placed the reservation. We will do our best to accommodate special seating requests, however guests with greater seniority have preference. Because of high demand and a tendency for overcrowding, seating next to windows is limited to no more than eight per table.

SPECIAL NEEDS & REQUESTS

Please notify the office or food service management of any special dietary needs you may have. We will do our best to accommodate you. All dinner meals include a meatless entree. High chairs or booster seats will be provided at your request. Food service will also prepare birthday cakes for a minimal charge and with at least 24 hours notice (48 hours notice for birthdays that fall on Saturday or Sunday). Cake order forms can be obtained at your camp office or at the dining room.

NO SMOKING

Smoking is not allowed in the dining room or any RDC building that is common to all guests. We strongly encourage our guests not to smoke in any RDC facility, however, if you must smoke, be sure to crush cigarettes and matches before discarding. RDC's buildings are old wooden structures, susceptible to fire, therefore please avoid smoking in or near any RDC facility.

CELL PHONE & COMPUTER USE

To help maintain the natural character and peaceful nature of the camps, please do not use cell phones or computers in the dining rooms.

ALCOHOL is not allowed in the dining rooms or other public areas. Alcohol is permitted inside guest cottages and at guest docks only. New Hampshire legal drinking age is 21.

EMERGENCY PROCEDURES & SAFETY

FIREPLACE USE

When using camp fireplaces, be sure the screen is snug against the fireplace and a full bucket of sand is next to the fireplace. Do not leave a fire unattended. Please stop fueling the fire long before you plan on leaving the room. If coals are still hot when you plan to leave, separate the coals with a poker, again be sure the screen is snug against the fireplace and always keep flammable objects (e.g. newspapers, kindling, wood, rugs, etc.) a safe distance from the fire. The bucket of sand is to be used for emergency situations only. All cottages are equipped with fire extinguishers and smoke detectors.

Our staff will deliver firewood and kindling material as needed. If the coals are not hot, they will also lay a new fire.

SMOKING

RDC's buildings are old wooden structures, susceptible to fire, therefore please avoid smoking in or near any RDC facility. We strongly encourage our guests not to smoke in any RDC facility, however, if you must smoke, be sure to crush cigarettes and matches before discarding.

SMOKING IS NOT ALLOWED IN ANY RDC BUILDING THAT IS COMMON TO ALL GUESTS.

IF A FIRE EMERGENCY SHOULD OCCUR:

There is a fire extinguisher and a bucket filled with sand next to the fireplace for your immediate use. If the fire becomes uncontrollable:

1. Evacuate the cottage immediately.
2. If you are unable to quickly notify the office or camp management call **911**.
Don't hang up. Make sure Dispatch has all the information it needs!!!
3. Notify the office staff or any other RDC employee as soon as possible. After office hours (9 p.m. - 7:30 a.m.) call 603-968-3606, 603-520-4628, 603-520-4627 or camp intercom #'s 111 or 293 to reach camp management. Please note that there is an intercom/courtesy phone at the entry of both the Rockywold and Deephaven Offices. If you do not have access to a phone, go directly to the nearest staff housing facility. An employee will assist you in contacting camp management.
4. Continuous ringing of the dining room bell (longer than one minute) constitutes a fire emergency.

IN CASE OF A MEDICAL EMERGENCY

If someone becomes sick or injured please notify a staff member immediately. If the illness or injury is very serious, the office has a phone listing of local doctors and hospitals. If it is determined that an ambulance is needed, call 911. If the offices are closed, "courtesy" phones are available outside both the Deephaven and Rockywold offices. Courtesy phones connect to senior staff living accommodations only (not 911). If you need an outside line after office hours, please go to the nearest payphone. Payphones are located in small buildings near each office called "Ma Bell" (map #'s 40 and 93a on the Camp map).

(Emergency Procedures & Safety Continued)

SWIMMING

RDC swimming areas and cottage docks have multiple uses, (swimming, docking boats, picnicking, sunning, etc.). It is essential that precautions are taken to avoid potentially dangerous situations.

- a. DO NOT swim beyond 150 ft. from shore without being accompanied by a boat. Please note that it is against the law to do so! It is very difficult for a boat moving at even a reasonable speed to see or hear a swimmer in open water.
- b. Never swim alone and swim with someone who has the ability to help when necessary.
- c. Never substitute the use of floating devices for swimming ability.
- d. The lake shore slopes steeply in many places, extreme care should be taken by non-swimmers.
- e. Do not use breakable objects near cottage docks or swimming areas.
- f. No child should be left unattended on cottage docks or at swimming areas. There are no life guards; parents are responsible for the supervision of their children. Please be aware, swimming is at your own risk.
- g. Observe personal safety rules, such as not swimming when overheated, overtired or during an electrical storm and diving only in known and safe depths.

Swimmers must be constantly alert to the hazards of the aquatic environment. Panic, exhaustion, and cramps are three conditions of personal danger.

OUTDOOR ACTIVITIES

- a. Please be careful when walking or running in and around camp. Be aware of poison ivy, ticks, and various debris such as rocks and roots on trails. *Be sure to carry a flashlight at night.*
- b. Time your hikes, be aware of your direction, and prepare for any adverse situations. Be sure to check with the Recreation Committee or the Camp Managers for information on any hikes that are new to you. Always carry water, first aid kit, and overnight emergency gear for a lengthy hike.
- c. Do not feed the wildlife.
- d. When participating in a camp activity please remember that the goal of the game is to have fun. Please do not participate in games that may be above your physical capability. We ask that parents monitor their children's participation in these activities.
- e. All rules and safety precautions are set up by the Camp Administration and Recreation Committee. Please consult them if you have any questions.

RDC BOATING REGULATIONS








Revised in 2007 - required reading for all powerboat operators

1. RDC PROHIBITS THE DOCKING AND USE OF BOATS WITH MOTORS ABOVE 25 HORSE POWER. RDC GUESTS ARE ADVISED NOT TO DOCK OR MOOR BOATS WITH MOTORS ABOVE 25 HORSE POWER ELSEWHERE ON THE LAKE. VISITORS OPERATING BOATS WITH MOTORS ABOVE 25 HORSE POWER MAY NOT DOCK OR PICK-UP AND DROP-OFF PASSENGERS WITHOUT PERMISSION OF THE MANAGEMENT.
2. NH state law prohibits operating a motorboat at a speed greater than 6 mph (headway speed) within 150 feet of the shoreline. RDC asks employees and guests to operate motorboats at headway speed within 300 feet (100 yards) of the shoreline.
3. RDC employees and guests should operate boats at headway speed and avoid any form of high speed boating in Bennett Cove or in the vicinity of the Deephaven shoreline.
4. The State of New Hampshire does not set an age limit for the operation of motorboats 25 horsepower or under. RDC, however, does not permit guest children under 12 years old to operate a motorboat unaccompanied by someone at least 18 years old. It is the responsibility of all adult RDC guests to ensure that their children of all ages know and understand these regulations.
5. Do not exceed the maximum capacity of the boat.
6. If the weather seems threatening please limit your boating activities and stay near the shoreline.
7. All boats (including vessels that are paddled, poled or rowed) must carry Coast Guard approved life preservers (one per person) of a size appropriate for the intended user. New in 2007: New Hampshire law requires that all children 12 years of age or younger must wear a life preserver while boating.
8. All motorboats must have a fire extinguisher and horn or whistle on board.
9. All motorboats and vessels that are paddled, poled or rowed must operate proper running lights after sundown. Boat lights can be purchased at Zodiac (map #47).
10. All motorboats and sailboats or sailboards 12 feet in length or longer must be registered.
11. To prevent the spread of invasive aquatic weeds, anyone who brings a boat to RDC must remove all aquatic weeds from their boat and trailer before launching and before transporting to another water body.
12. Operating a boat while under the influence of alcohol is extremely dangerous and illegal.
13. Scuba divers or snorkelers display a "diver down" flag to mark the diving area. Divers and snorkelers must stay within 75 feet of their divers flag. Vessel operators must stay at least 150 feet away from a displayed flag. The divers flag (*see below*) is a rectangular red flag with a white diagonal stripe used to indicate diving activities are in progress on New Hampshire state waters.



(Continued on page 16)

RDC Boat Rental Fleet

| Description | Photo |
|---|--|
| <p>Plastic Canoes - Old Town Camper & Charles River Ideal family canoes with a wide, flat bottom that provides reassuring stability. These canoes are aesthetically appealing and fun to paddle.</p> |  |
| <p>Aluminum Canoes - Starcraft, Pricecraft & Grumman Solid canoes that were built to last for generations. Good stability and tracking for families or Wacky Canoe Races.</p> |  |
| <p>Recreational Kayaks - Old Town Dirigo 120 Stable and roomy cockpit and easy to paddle.</p> |  |
| <p>Touring Kayaks - Necky Manitou 14' High performance kayak for intermediate or advanced paddlers. Has skeg for enhanced tracking.</p> |  |
| <p>Double Kayaks - Old Town Dirigo Tandem & Necky Manitou II Easy & stable kayak for two people plus a small child.</p> |  |
| <p>Sunfish Sailboats - fun and easy to sail for one or two people. Great for learning or advanced sailing. Practice for the weekly Sunfish Race.</p> |  |
| <p>Single Hydro-Bikes - Fun for kids or adults. Hydro-Bikes are very popular with RDC Guests</p> |  |
| <p>Tandem Hydro-Bikes - Lots of fun for two.</p> |  |

RDC Boat Rental Fleet

| Description | Photo |
|--|--|
| <p>Rowing Canoes - Old Town Discovery Sport Plastic Rowing Canoe for two or three people. Can be rowed or rented with 2 hp motor.</p> |  |
| <p>12' Rowboats - fits 3 to 4 people Can be rowed or rented with 2 or 4 hp motor.</p> |  |
| <p>13' Rowboats - Fits 4 people. Can be rowed or rented with 4 hp motor.</p> |  |
| <p>14' Rowboats - fits 4 to 5 people Can be rowed or rented with 4 hp motor.</p> |  |
| <p>2 hp Honda Motor - Efficient lightweight four stroke motor for Rowing Canoes or 12' Rowboats.</p> |  |
| <p>4 hp Mercury Motor - Efficient four stroke motor for 13' and 14' Rowboats.</p> | |

(RDC Boating Information Continued)

14. ALL RDC GUESTS (AND STAFF) OPERATING A MOTORBOAT OR RENTING/USING AN RDC WATERCRAFT OF ANY KIND MUST SIGN THE RDC BOATING AGREEMENT FORM AVAILABLE IN EITHER OFFICE OR FROM THE HARBORMASTER.

CAMP BOAT & BICYCLE RENTALS: All rentals have limited availability. Weekly boat rentals may be reserved prior to your arrival. Daily rentals may be requested upon arrival and will be provided if available. For boat descriptions and photos see "Boat Rental Fleet" sheet on the previous page of this manual, or visit www.rdcsquam.com. Daily boat rentals are not delivered after 3:30 p.m. Boats requested after 3:30 p.m. will be delivered the following morning if available.

| | <u>1 Day</u> | <u>2 Days</u> | <u>3 Days</u> | <u>4 Days / All Week</u> |
|---|--------------|---------------|---------------|--------------------------|
| Boat Rentals: | | | | |
| Canoes & Kayaks | \$40 | \$70 | \$100 | \$130 |
| Rowboats (<i>not wooden</i>) | \$45 | \$80 | \$115 | \$150 |
| Rowing Canoes | \$45 | \$80 | \$115 | \$150 |
| Sunfish (<i>sailboat</i>) | \$60 | \$105 | \$150 | \$195 |
| Hydro-bikes: | | | | |
| Single | \$55 | \$95 | \$135 | \$175 |
| Tandem | \$75 | \$130 | \$185 | \$240 |
| Motors (<i>2 & 4 hp four stroke</i>) | \$45 | \$80 | \$115 | \$150 |
| <i>(work best on rowing canoes & row boats)</i> | | | | |
| Bicycle Rentals | \$20 | \$40 | \$60 | \$85 |
| <i>(may not be reserved prior to your arrival)</i> | | | | |

Contact either the Rockywold or Deephaven Office for boat requests. All boats will be brought directly to your dock with the exception of the rowing shells which are stored near the Rockywold main dock. If you need additional paddles, life preservers or seat cushions, please advise the office. Bicycle rentals are available at Zodiac (map #47) during their posted hours of operation. On Saturday, the normal check-in day, Zodiac opens at 7 p.m.

OUTSIDE BOAT RENTALS:

Riveredge Marina: 968-4411
 Squam Boats: 968-7721
 Asquam Marina: 968-7182

BOAT GAS & OIL PRICES:

Gas (89 octane): \$4.15 per gallon
 Gas and Oil Mix: \$4.55 per gallon
(these rates are subject to change without notice)

Boat gas and oil are available at the Rockywold main dock Monday through Friday from 9:30 a.m. to 10:00 a.m., and Sunday 12 noon to 12:30 p.m. Boat gas is not available on Saturdays. Please fill up on Friday if you will be using your motor boat on Saturday. Your account will be charged accordingly.

ISLAND USE INFORMATION

LOON ISLANDS

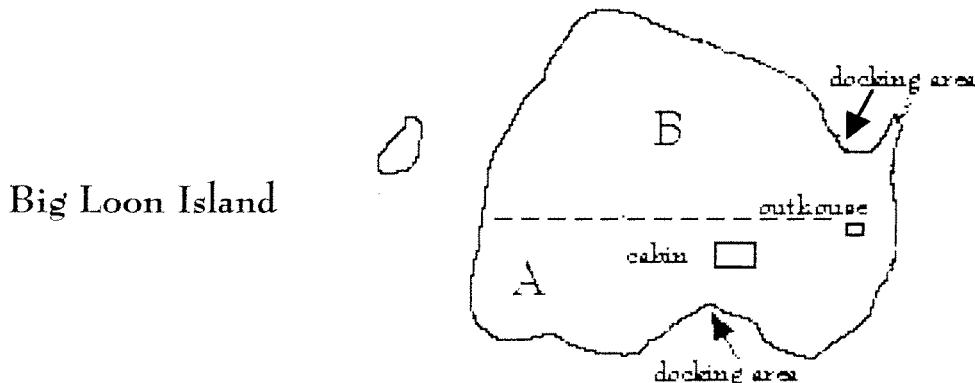
Big Loon Island is owned by the Webster family. The Websters have graciously allowed the guests of Rockywold-Deephaven Camps to use their island over the years. In exchange, all that is asked of RDC, is that we monitor its appropriate use, see that it is kept clean and maintain the few facilities that are there. RDC guests can help to preserve this longstanding relationship by observing the following guidelines.

1. Big Loon Island is reserved by the Webster family each Wednesday and Saturday in July and August, as well as Independence Day and Labor Day weekends. RDC guests are not permitted on the island on these days, and those reserving the island on previous days are requested to depart by 10 a.m.
2. Big Loon is split into two sections, "A and B": this allows two families to share the island. Each section has its own docking, camping and swimming area, but both sections share the outhouse. Only one family may reserve the island for an overnight at a time.
3. Overnight camping is permitted on Big Loon Island beginning at dusk. Supper use will end at dusk. Supper reservations do not include overnights unless arranged in advance. Nighttime use of Big Loon Island is for camping purposes only. Parties are discouraged. Overnight camping is not permitted on Little Loon, Otter and Birch Islands.
4. Island reservation time periods are as follows:

| | |
|---|-------------------------|
| Overnight Camping (<i>Big Loon Only</i>): | 7:45 p.m. to 10:00 a.m. |
| Lunch: | 10:30 a.m. to 3:30 p.m. |
| Supper: | 4:00 p.m. to 7:30 p.m. |

To make an island reservation, upon arrival at Camp (after 4 p.m. on Saturday) guests must check with RDC Office Staff for availability. Island reservations cannot be made prior to arrival. During peak time periods, only one island reservation can be made per cottage per week.

5. Families are responsible for bringing their own firewood. They are also responsible for cleaning up the island after usage. Please ask food service for plastic garbage bags.
6. Any problems or signs of misuse should be reported to the Rockywold or Deephaven offices.



(Island Information Continued)

LITTLE LOON ISLAND

Eagles successfully nested on Squam Lake's Little Loon Island in 2003, which was the first time in over 70 years. Please respect the eagle's nest by obeying the following guidelines: 1) Stay behind buoys. 2) Do not anchor or remain stationary for a long time. 3) Be quiet while observing the eagles. 4) Do not swim near the island. 5) Pets and swimmers are more threatening than slowly moving boats.

OTTER & BIRCH ISLANDS

RDC's Otter and Birch Islands are available for day use only. Otter Island has a fire pit and a float. Reservations are also necessary for these islands. Check with the Office Staff for availability.

CHURCH ISLAND

Located 1 mile south of Rockywold's main dock, Church Island is also known as Chocorua Island. It has an outdoor church with a rock altar, birch tree cross, and a spectacular view of Mt. Chocorua.

During the summer, services are held every Sunday morning on the island. Everyone is welcome. To find out more about Chocorua Island Chapel, talk to our Office Staff or read the enclosed "Chocorua Island Chapel" brochure. The only toilet facility on Church Island is an outhouse.

MOON & BOWMAN ISLANDS

Maintained by the Squam Lakes Association (SLA), Moon & Bowman Islands are open to the public on a limited basis for low-impact use and camping. Read the enclosed SLA "A Primer for Squam" brochure or call 968-7336 for more information.

FIVE FINGER POINT

Donated to the University of New Hampshire by C. C. Morris, Five Finger Point is also open to the public on a limited basis for low-impact day use only; no facilities, no fires, no camping. Talk to the Office Staff for more information.

CHAMBERLIN-REYNOLDS FOREST

Maintained by the Squam Lakes Association (SLA), and owned by the New England Forestry Foundation (N.E.F.F.), the Chamberlin-Reynolds Forest is open to the public on a limited basis for low-impact use and camping. Read the enclosed SLA "A Primer for Squam" brochure or call 968-7336 for more information.

2011 RECREATION INFORMATION

Welcome to Rockywold-Deephaven Camps! As the 2011 Recreation Committee, we've planned a variety of events to make your stay at RDC as exciting as possible:

Hiking: For those who enjoy walks in the woods and breathtaking views, we lead half-day hikes in the Squam Lakes Region. We also do a more strenuous full-day climb in the White Mountains for those who have a larger appetite for hiking.

Softball: On Sunday afternoon, we play low intensity family softball on the ballfield at 3 p.m. The pace picks up a bit at the employee vs. guest game on Wednesdays, open to all guests 15 and older.

Tennis: On Monday morning we offer a Mixed Doubles Round Robin. You may sign up at the Playhouse beginning on Sunday at 3 p.m.

Wee Campers Program is available for 3-6 year old children Monday thru Friday 9:30 a.m. to noon. This is a well supervised, unstructured morning play group. We ask that parents observe the age requirements, send only toilet trained children and pick up their Wee Campers promptly at noon. We gather at the playground across from the Rec. Hall on nice days and in the Rockywold Toddler Play Area (the Sap House) on rainy days.

Boat Tours: Learn about the environment and history of Squam Lake on a cruise aboard our pontoon boat each Monday and Wednesday afternoon. Weather permitting, the boat leaves from the Rockywold Main Dock. Sign up on Sunday.

Capture the Flag: Monday night isn't the same without the traditional game on the ballfield for those under 20. Parents may play with children under five!

Loon Island Picnics: Six to twelve year olds are invited to swim, play and cook-out on Loon Island for lunch on Tuesday. Tuesday evenings are reserved for adults. The Adult Loon Island Picnic has a limited number of spaces so be sure to sign up at the Rec. Hall at 3 p.m. on Sunday to get into the lottery.

Talent Show: On Thursday night, guests and employees are invited to share their talents in our bi-weekly talent show. Read a poem! Dance a jig! Play the tuba! Start getting your act ready now.

Square Dances: Friday night square dances are an old tradition at RDC and are not to be missed!

(Recreation Information Continued)

5K Fun Run called the Pinehurst Classic 5K Road Race starts on the ballfield on most Thursday afternoons at 4:15 p.m. Run or walk for your health, for fun or for just *a good time!* Check the Sneak-A-Peek for the specific time and day of the event!

Environmental Education: Join the staff from the Squam Lakes Natural Science Center for an informative walk into our natural environment. On Tuesday mornings, the walks are better suited for adults and the Thursday walks are planned for children. Both programs meet at the Playhouse at 9:30 a.m.

Teens: Special activities such as a boat trip to "jumping rock", rock climbing at the Rock Barn, and other extravaganzas are offered. Check the Sneak-A-Peek for details!

Vespers: On Sunday evenings, we offer you a chance to enjoy and reflect on the beauty of your surroundings with readings and popular hymns. We invite you to bring a reading along to the outdoor location at Flagstaff Point.

Other Activities: You may also look forward to wacky canoe races, triathlons, bicycle tours, scavenger hunts, evening presentations and more. (Events are subject to change depending on weather and the availability of instructors and staff from week to week.) An up-to-date listing of activities and events at RDC can be found in the "**Sneak-A-Peek at the Week**" located on bulletin boards at each office, each dining hall and at the Rec. Hall.

Sign-ups are posted in the Rec. Hall on Sundays at 3 p.m. for all starred (*) activities on the "Sneak-A-Peek at the Week" sheet (except Round Robin).

We are present at all meals to answer any questions you may have about the recreation program. We are looking forward to the planned activities and are always open to suggestions you may have for other events.

Enjoy your vacation! We look forward to seeing you on the water, on the ballfield, or doing a grand right and left at the square dance.

The 2011 Recreation Committee

Department Head: Claire McCahan

Recreation Staff: Lily Bennett, Emily Hamilton,
Molly McCahan, Robert Reid-Kay & Katherine
Williford

TENNIS SIGN-UP PROCEDURE

1. Tennis court sign-up sheets for the following day are posted at the Playhouse before 8:00 a.m.
2. Guests may sign-up for only one court at one time slot. Guests may not sign-up for another individual or family member unless the signer will be playing at that time.
3. All players must be listed.
4. Guests may sign-up for only one court before both dining room breakfast bells have stopped ringing (about 8 a.m.). At that time they may line up in order again and sign for a second court. No one may sign-up for a third court.
Note: Depending on the number of persons present to sign-up before 8:00 a.m. it may be necessary to permit a person to sign-up for only one court for the following day and wait to sign for a second court on the actual day of play. Other special restrictions, including a lottery, may be used.
5. The one and a half hour slots are reserved for doubles play only.
6. If a court is not in use 10 minutes after the hour (or half hour for doubles courts) it is available on a first-come first-serve basis.
7. Proper tennis shoes are the only footwear permitted on the courts.
8. Do not play when nets are down.

COURT DIAGRAM

