

## GENERAL CAMP INFORMATION

Welcome to Rockywold-Deephaven Camps, Inc. The following is a list of general camp information that may be useful during your stay at RDC. We appreciate your cooperation.

**ALCOHOL:** Alcohol is not allowed in the dining rooms or other public areas. Alcohol is permitted inside cottages and at guest docks only. Please, no glass containers on or near the water. New Hampshire legal drinking age is 21.

**BABYSITTING:** If you are in need of a babysitter, contact your housekeeper or fill out a babysitting slip and post it on the bulletin board in each office to see if an off-duty staff person will be available.

**BICYCLING:** While we encourage our guests to walk or bicycle in place of driving whenever possible on camp property, we expect our bicycling guests and employees to be considerate of pedestrians (walkers or runners) by following these guidelines: 1) pedestrians always have the right of way, 2) slow down when approaching pedestrians, or any group of people, and 3) please be courteous when passing a pedestrian or bicyclist. Bicyclists should also obey NH traffic laws, avoid reckless behavior and wear a helmet (especially children).

**CAMP PROPERTY:** Please respect camp property. Blankets and furniture cushions are for indoor use only. Boat cushions and life jackets are to remain in the boats. Towels should not be used for washing or wiping down cars or boats. The laundry has rags for this purpose.

**CELL PHONE USE:** To help maintain the natural character and peaceful nature of the camps, please do not use cell phones in public areas (areas where other guests can hear your conversation; e.g., camp dining halls, libraries, on docks, etc.).

**CHURCH SERVICES:** RDC provides transportation to and from Church Island every Sunday morning. In the case of adverse weather, services will be held in the Playhouse. The Manager will notify the offices of any change in location by 8:30 a.m.

**BOAT DEPARTURES:** Rockywold Dock: Even Dates at 9:30 a.m.; Odd Dates at 10 a.m. Deephaven Dock: Even Dates at 10 a.m.; Odd Dates at 9:30 a.m.

For more information, review the enclosed Chocorua Island Chapel brochure.

**FLASHLIGHTS:** Flashlights are necessary when walking around Camp at night. It can be very difficult to find your way around Camp after dark; therefore, be sure to carry a flashlight.

## RDC Guest Information Manual

**GRATUITIES:** Employees are paid with the understanding that gratuities are not required. However, guests who wish to reward exceptional service may do so at the appropriate camp office.

**ICE MACHINES:** Every cottage has an ice box containing ice harvested from the lake. This ice is to be used for refrigeration purposes only. Lake ice is not to be used for consumption. Guests and employees are to use processed ice cubes for consumption. Ice machines are located outside each dining room. Ice buckets are provided in each cottage and at the housekeeping buildings (Rockywold map #33, Deephaven map #64).

**LAUNDRY:** If you need your personal laundry done, please talk to your housekeeper or inquire at the laundry building (map #114). Laundry service is available Monday through Friday only. The charge for laundry is \$1.35 per pound with a three pound minimum. Charges will be added to your bill. For those who would like to do their own personal laundry, we have a coin-operated facility at the laundry. RDC cannot be responsible for lost or misplaced items.

**OUTSIDE CREW AND MAINTENANCE:** The Outside Crew supplies wood and ice to each cottage as needed. If you have any special maintenance requests, please contact the office.

**PERSONAL VALUABLES:** Guests are responsible for their own property. We encourage guests to leave valuables at home; however, should you need to temporarily store a "small" valuable possession, a safe is available at each Camp office.

**PETS:** Pets are not allowed.

**QUIET HOURS:** Many of our guests come to RDC to experience a peaceful and relaxing environment, and because many guests have children who go to bed quite early and take frequent naps, it is very important that all guests observe quiet hours between 10 p.m. and 8 a.m. and between 2 p.m. and 3 p.m. On calm nights even casual conversations can be heard across the lake. Therefore, be mindful of the volume at which you speak during the above hours.

**RAILINGS:** Many of RDC's railings were built years ago out of materials grown on the property. Most were built to maintain RDC's rustic turn-of-the century character. These railings are not intended to support a great deal of weight, but instead are intended to add to the natural character of the property. Therefore, PLEASE DO NOT SIT OR LEAN ON CAMP RAILINGS.

**RECYCLING:** Each cottage has two trash receptacles; one for recyclable materials (rinsed plastic & glass bottles and aluminum cans) and one for trash. RDC wants to do

## RDC Guest Information Manual

its part to make the Town of Holderness' recycling program a success. Please help us by sorting your trash.

**SEPTIC SYSTEM:** The camp septic system has a warning alarm to advise of possible problems. If a bell rings continuously near your cottage, please notify the office. If it rings after office hours call 968-3606 or notify the night watch person.

**STORE & GAME ROOM (ZODIAC):** The Camp Store and the game room called "Zodiac" provide a wide variety of items for sale. Both are open from mid-June until early September. The Camp Store, located behind the Playhouse (map #48) is open Monday through Friday, from 9 a.m. to 12:30 p.m. and 1:30p.m. to 4 p.m., and on Saturday from 8 a.m. to 11 a.m. The store offers clothing and gift items. In addition to having a game room with three ping pong tables and a pool table, at Zodiac you can also: rent mountain bicycles, purchase fishing bait, snacks, sundries and rainy day crafts. Zodiac (map #47), located next to the Rec. Hall, is open Monday through Friday from 9 a.m. to 10 p.m. (*closed during guest meal hours*); Saturday from 7 p.m. to 10 p.m.; and Sunday from 2 p.m. to 10 p.m. (*closed during guest meal hours*).

**TODDLER PLAYROOMS:** RDC's Toddler Playrooms are a wonderful rainy day alternative for children ages five and under, and a good place for the little ones to release some energy before and after meals. The Toddler Playrooms are located at the Sap House (map #38) in Rockywold and at the Deephaven Office (map #93) in Deephaven. Playroom hours are from 8 a.m. to 8:00 p.m. Toddlers must be accompanied by an adult.

**TOWEL POLICY:** To help protect our environment by using less water, detergent and energy, and to improve the efficiency of our housekeeping operations, we ask our guests to practice the following procedures: *If you intend to use a towel more than once, please leave it on a hook or towel rack. If you would like your towel replaced just leave it on the floor before housekeeping arrives for your accommodation's daily service.*

**TRAILS:** When walking around camp at night be sure to carry a *flashlight* and stay on the trails or roads. Maps and trail guides detailing local hiking trails are available at the Zodiac Store (map #47).

**VEHICLE USE & PARKING:** To enhance the natural character of our environment at RDC, and to reduce the risk of accident, vehicles should be parked in designated parking areas. Parking is restricted in the following areas:

- \* between the Deephaven Office and the Long House
- \* between the Rockywold Office and Greenwood Lodge
- \* the road between Haskell and Ardenwood cottages

## RDC Guest Information Manual

Specific instructions will be given to guests upon arrival. Guests with special needs will be provided permits to park in these areas, while others will be asked to park in designated areas except for temporary access to unload and pick-up.

We also encourage our guests to walk or bicycle in place of driving whenever possible. Car use is generally unnecessary at RDC since most activities are within comfortable walking or bicycling distance for able-bodied individuals. We ask those who must drive to do so with caution and at a speed less than 5 mph.

**WADING AREAS:** Each camp has a small wading area for young children. These areas are appropriate for toddlers and beginning swimmers with adult supervision. The wading area in Rockywold is located to the west of the main dock. The wading area in Deephaven (Mother's Beach) is located between Point of View and Eldorado. Please be advised that RDC does not have lifeguards.

**WIRELESS INTERNET ACCESS:** For guests who bring their own computers with wireless capability, wireless internet access is available at most of our guest accommodations. If your particular accommodation does not have access, the Ma Bell facilities in both Rockywold and Deephaven Camps can be used for wireless access.